

WARRANTY-CERTIFICATE

50 YEARS, FIRST 10 YEARS INSURANCE PROTECTION INCLUDED

Tycroc OÜ guarantees the conformity of Tycroc PERT pipes to the technical specifications as stated in valid test reports and certificates and published on official datasheets and on the website www.tycroc.com.



Name and address of the object under construction: _____

Heating installation company: _____

Length of installed Tycroc PERT pipes: _____ Diameter: _____

Tycroc PERT pipe-marking: _____

System installed on: _____ Initial operation on: _____

Precaution of liability is provable fault-free installation. Our product liability insurance offers the following warranty:

- 50 years with effect of the initial operation of the system in question we will provide replacement of pipes free of charge for our Tycroc PERT pipes which become defective such that the damage can be proven to be our responsibility as a result of production or material faults. Piping joints are excluded from this declaration;
- 10 years with effect of the initial operation of the system in question we will provide compensation on top off the above-mentioned warranty up to a maximum amount of EUR 5.000.000 per individual case of damage, up to an annual maximum amount of EUR 10.000.000. Providing the material damage and any subsequent connected damage, caused by us, due to the use of defective Tycroc PERT pipes. Included in this amount are the costs incurred for the removal of the defective pipes supplied by our company which had been the subject of fault-free installation.

Our insurance partner for such circumstances is a highly respected German insurance company. The insurance protection is of a long-term nature, the cover offered under the terms of policy will be provided in all justified cases.

The warranty is void if:

- the products have been stored or installed improperly (contrary to the applicable installation instructions) and/or have been used outdoors in direct sunlight for long periods of time, have been used inappropriately or improperly, have been modified or cleaned using inappropriate cleaning methods or cleaning products;
- the manufacturer's installation instructions have not been followed.

The warranty does not cover defects caused by cutting, nicks, scratches or damage caused by the storer, transporter or user.

Claims must be made to the seller as soon as the defect is discovered. Claims relating to visible defects of the products must be lodged immediately before installation. Claims that should have been made for defects prior to the installation of the products but were not documented will not be accepted.