

## WARRANTY-CERTIFICATE

10 YEARS

Tycroc OÜ guarantees the conformity of Tycroc waterproofing system to the technical specifications as stated in valid test reports and certificates and published on official datasheets and on the website [www.tycroc.com](http://www.tycroc.com).



Name and address of the object under construction: \_\_\_\_\_

Installation company: \_\_\_\_\_

Tycroc products marking: \_\_\_\_\_

System installed on: \_\_\_\_\_

The warranty is valid for 10 years and covers Tycroc products that are part of the Tycroc waterproofing system and is valid from the date of purchase. The original purchase receipt must be presented for the warranty to be valid.

The warranty is void if:

- the products have been stored or installed improperly (contrary to the applicable installation instructions) and/or have been used outdoors in direct sunlight for long periods of time, have been used inappropriately or improperly, have been modified or cleaned using inappropriate cleaning methods or cleaning products;
- the manufacturer's installation instructions have not been followed;
- Tycroc waterproofing system products have been partially or fully replaced by alternative products and/or Tycroc waterproofing system products have been installed using products not described in the applicable installation instructions (i.e. the compatibility of the products has not been tested).

The warranty does not cover defects caused by cutting, nicks, scratches or damage caused by the storer, transporter or user.

Claims must be made to the seller as soon as the defect is discovered. Claims relating to visible defects of the products must be lodged immediately before installation. Claims that should have been made for defects prior to the installation of the products but were not documented will not be accepted.

Replacement of the product is the only possible remedy to cover the warranty. A Tycroc OÜ representative will decide in which case the defect is covered by warranty service. Tycroc OÜ cannot be held liable for indirect or direct damages related to this warranty. "Indirect or direct damages" are damages for loss of profit and damages for downtime.